









## Santa Cruz County Commission on Disabilities

701 Ocean Street, Room 510, Santa Cruz, CA 95060  
P: (831) 454-2772 F: (831) 454-2411 TTY/TDD 711  
commissions@santacruzcounty.us  
www.scccod.net

February 11, 2021

Santa Cruz Metro Transit District Board of Directors  
110 Vernon Street  
Santa Cruz, CA 95060

Re: Provision of *Accessible Services Coordinator* Position Services

Dear Chair Rotkin and Members of the Board,

The purpose of this letter is to express the *Santa Cruz County Commission on Disabilities'* concerns regarding provision of services historically provided by SCMTD staff in the *Accessible Services Coordinator* position.

As you are aware, Metro's former *Accessible Services Coordinator*, John Daugherty, retired as of December 31, 2020 and, to the best of our knowledge, the position has neither been filled, nor opened for recruitment. To date, initial efforts to contact Metro staff providing accessible services coordination in the absence of a designated *Accessible Services Coordinator* have been unsuccessful.

The accessibility of Metro services determines the accessibility of our entire community by providing access to jobs, shopping, entertainment, social and political events for seniors and people with disabilities, particularly the most economically vulnerable members of these communities. Maintaining a full-time *Accessible Services Coordinator* position is crucial to the overall accessibility of Metro services and thereby the community.

Metro's *Accessible Services Coordinator* functions as a liaison between riders with disabilities who depend upon Metro services and the SCMTD staff responsible for the creation and implementation of public policy related to accessible public transit services. In addition to facilitating communications between the disability community and Metro leadership, the coordinator also helps to familiarize new users with Metro services and programs designed to promote access to public transit for people with disabilities. Since the *Accessible Services Coordinator* position was established, the Commission has consistently advocated for it to remain a full-time position in order to ensure proactive, responsive accessibility in all of Metro's services and programs.

Today we once again advocate for Metro to maintain a full-time *Accessible Services Coordinator* position and to prioritize recruitment efforts with a view to filling the position as soon as is practicable. We further request that you prioritize the provision of *Accessible Services Coordinator* services to the senior and disabilities communities in the interim and publicly communicate how members of these communities can access such services until the position can be filled.

We appreciate your consideration on behalf of the disability community in Santa Cruz County.

Respectfully,

David Molina

*Commission on Disabilities Co-Chair*

cc: *Santa Cruz County Board of Supervisors*  
*Santa Cruz County Seniors Commission*  
*Santa Cruz County IHSS Commission*



## Santa Cruz County Seniors Commission

701 Ocean Street, Room 510, Santa Cruz, CA 95060  
P: (831) 454-2772 F: (831) 454-2411 TTY/TDD 711  
commissions@santacruzcounty.us  
www.sccseniors.org

### Scheduled Meetings

Unless otherwise specified, regularly scheduled Seniors Commission meetings are generally held as follows:

DAY: Third (3<sup>rd</sup>) Tuesday  
MONTH: Every other month (February, April, June, August, October and December)  
TIME: 12:30 PM – 2:30 PM  
LOCATION: **United Way of Santa Cruz County\*\*unless held remotely**  
4450 Capitola Road, Ste 106, Capitola, CA 95010

Changes to the schedule, including special meetings, changes of location, or meeting cancellations, will be listed on the website at [www.sccseniors.org](http://www.sccseniors.org) as soon as information becomes available.

2021 Meeting Dates		
DATE	TIME	LOCATION
February 16, 2021	12:30 – 2:30 PM	Remote
April 20, 2021	12:30 – 2:30 PM	To Be Determined
June 15, 2021	12:30 – 2:30 PM	To Be Determined
August 17, 2021	12:30 – 2:30 PM	To Be Determined
October 19, 2021	12:30 – 2:30 PM	To Be Determined
December 21, 2021	12:30 – 2:30 PM	To Be Determined